

Festive Tales Relaxed Sessions

What to expect

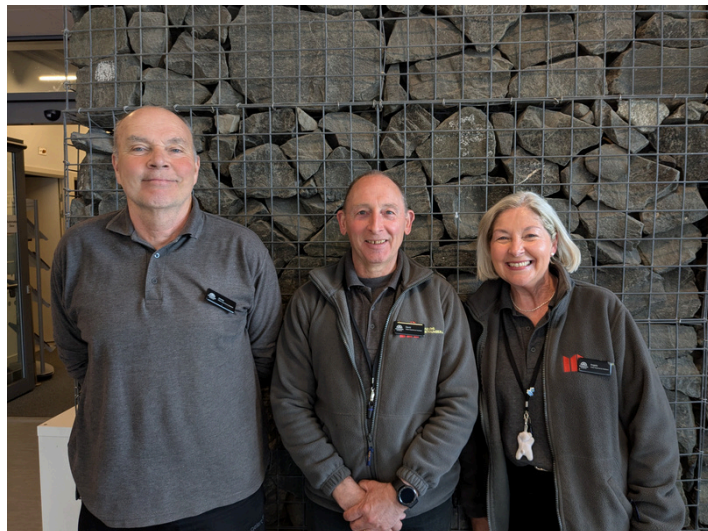
I am going to visit Santa at Woodhorn Museum.



When I arrive I will go to the Entrance Hut. I might have to wait a short while for my turn. The Entrance Hut is near the car park, but there is a path I can walk on.



Before I see Santa I can look around the museum. I can explore in the Cutter Building, or the older buildings too. Some areas of the museum are darker, or have sound effects.



If I have any questions I can ask a member of the museum staff for help. They have a name badge and wear a grey uniform top.



Some of the buildings are very old. If the door is open, I can go inside. There are sound effects in the building called the Heapstead. If I want to watch the videos in the building called the Winding House I can press the button on the wall. These might already be playing when I go in, I can borrow ear defenders from the Welcome Desk in the Cutter Building if it is too loud.



If I have time I could play in the playground. It has accessible and sensory play equipment.



There is a café at the museum. I could go there before I see Santa, but it will be closed after I see him. I might be able to smell food in the café. There might be music playing quietly in the café, if I do not like this a staff member can turn it off.



If I like I can do some crafts in the Cage Shop before I go to see Santa. The door will be open. This activity will be finished after I see him.



Sometimes it gets busy in the Cage Shop. If the heating is on I might notice the background noise. There are ear defenders in there if I want to wear them.



When it is time to go to see Santa, I will go to the Workshop Galleries. The door will be open and I can go inside.



Inside there is a small shop, and space to wait for my turn to see Santa. I can sit here. There might be music playing, but I can ask for this to be turned off. There are ear defenders if I want to borrow them.



I can also sit at a table and colour in while I wait, or I can move around if I prefer.



There are smaller tables and chairs, or I can sit on the floor. When it is time, I can go into Santa's grotto.



I can sit on the rug with the other children, or on a chair with my grown ups.



Santa will be there, and some staff members dressed as elves. It is ok if I want to get up and move around. Santa will tell us a Christmas story.



After the story Santa will give me a gift. I can have a photo taken and chat with him if I want to.

For a general visit to the museum, please see our standard visual story here in the accessibility section of our website:

<https://www.northeastmuseums.org.uk/woodhorn/visit/accessibility>

We hope this visual story is useful. If after your visit you feel we have missed any important sensory information, please email us and let us know: info@woodhornmuseum.org.uk